

A LETTER TO OUR WARM FRIENDS

# Harrington Oil Inc.

752 MAIN ST, HOLDEN, MA 01520 \*\*\* 508-829-0044 \*\*\* [www.harringtonoilinc.com](http://www.harringtonoilinc.com)

## HEATING / COOLING SOLUTIONS!



### ~~~~~Winter 2020~~~~~

#### **MESSAGE FROM THE BROTHERS**

What a challenging year this has been. First our mother Barbara Harrington passed away at 90 beautiful years old in March. Then dealing with the prolonged CoronaVirus epidemic. We have taken extra measures to keep our employees and customers safe. We have been working throughout all the shutdowns as providing heat and hot water to residences is essential. We along with everyone else are looking forward to 2021. With vaccines now becoming available hopefully things will return closer to normal.



Otherwise it has been business as usual. We continue to look for ways to improve the services that we offer. We have added 2 very talented Service Technicians Brian Bellerose and Matt Hall and a new oil driver, Art Longwell to our strong team.

We write these newsletters twice a year to keep our customers informed about the services we offer. We often wonder how many customers actually read them. So we thought we would try a little experiment and offer one free Harrington Oil travel mug, delivered to your home for any customer who calls our office and mentions the free travel mug. We as always greatly appreciate your continued business and wish you all a Happy and Healthy Holiday Season.

#### **SAFETY IS IMPORTANT TO US**

Please help us keep our Drivers and Service Technicians safe by making sure your driveway and walkways are clean of snow and ice. Also please clear a path to your oil fill pipe and bulkhead. Safety always come first for our Drivers and Service Technicians, we want to make sure they can keep working throughout our busy winter season. Your help is greatly appreciated. Safety is important to us.



#### **I Didn't Know You Did That**

Every year we hear from long time customers saying they didn't realize all the services we offer.



Here is a list of services Harrington Oil proudly offers:

- Automatic Fuel Oil Delivery
- Heating Systems Service and Installations
  - ✓ Free Estimates on Installs
  - ✓ 0% Financing on Installs for Credit Approved Customers
- Air Conditioning Systems Service and Installations
  - ✓ Free Estimates on Installs
  - ✓ 0% Financing on Installs for Credit Approved Customers
- 2 Service Plans: Standard and Deluxe
- Capped and Fixed Oil Pricing Plans
- Easy Pay monthly Budget Plans
- Tank Guard Protection for your oil tank
- Senior and Veteran Discounts
- 24/7 Service for our oil customers
- Harrington Oil employees answer the phone 24/7
- .10 discount for deliveries paid within 10 days

#### **THE FORGOTTEN AIR FILTER**

A clogged air filter on your furnace or air handler can cause your system to work harder and use more energy. The simple DIY task of replacing filters twice yearly will help your furnace/air handler run more efficiently and last longer. Owners of shedding animals or having a dryer in close proximity to the furnace should preferably replace filters more often.



It's never too late to schedule your boiler or furnace tune up. A properly cleaned system runs more efficiently using less oil and gives you peace of mind for the upcoming heating season. Please feel free to contact our office to schedule an appointment at 508-829-0044.

## EMERGENCIES

If you don't have heat, you may be able to fix the problem yourself and save time and unnecessary costs. Try these steps before you call us and you may get your heat back immediately.

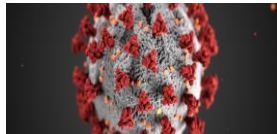
- Make sure the oil burner emergency switch is in the "ON" position
- Set the thermostat above room temperature.
- If the thermostat uses batteries, replace the batteries.
- Press the re-set button **once only**. If the burner does not start immediately, do not press the button again.
- If the burner or furnace does not run at all, check for a blown fuse or tripped circuit breaker.
- If you have a steam heating system, check the water level and refill the boiler if needed.
- Check the fuel oil level gauge on your oil tank to be sure your tank contains oil.

Harrington Oil, Inc.  
PO Box 563  
Holden, MA 01520

## CORONAVIRUS

These are unprecedented times dealing with the Coronavirus.. As we continue to closely monitor the situation, we want to share a few of the steps we have taken in the effort to keep our customers and employees safe.

- Harrington Oil is open; we are an essential business providing heat to residential and business customers.



- Our office is closed to visitors, if you would like to leave a payment there is a black mailbox to the left of our front door. We are maintaining our regular office hours to best handle your phone calls and emails.

- For service visits to your home we ask that you keep contact with our employees to a minimum. Hopefully you

## REFERRALS

We reward our current customers with a \$50.00 credit for every new customer referred. Just be sure to have the new customer give your name and address when they open their account. After their first paid delivery you will receive the referral credit on your account.

## WINTER OFFICE HOURS

Monday thru Friday 8:00 am – 5:00 pm  
Saturdays 8:00 am – 12:00 pm



FACEBOOK



GOOGLE



LINKEDIN

PLEASE LIKE US ON FACEBOOK

PRSR T STD  
U.S. Postage  
PAID  
Marie's Direct Mail  
Worcester, MA

can leave a basement door open and the technician can go in and make the necessary repairs. Please inform us ahead of any scheduled service if anyone in your home is sick.

- Oil drivers can perform their jobs without any personal contact.

We understand these are stressful times and we appreciate your help as we continue providing heating and cooling services to our customers as safely as possible.

